



**Transportation
Options for
Seniors & Individuals
with Disabilities
In Fairview Heights**

Table of Contents

ADA Service

ADA Transportation Service via ATS Page 3

Metro System (MetroLink/MetroBus)

St. Clair County Transit District

Senior Pass Page 6

St. Clair County Transit District Circuit

Breaker Pass Page 7

Reduced Fare Passes for Seniors Page 9

Reduced Fare Passes for Individuals
with Disabilities Page 10

Medical Transportation

A1 Medical Car Service Page 12

Client First Medical Transportation Page 13

Helping Hands, Inc. Medical Car
Service Page 15

First Transit Requirements Page 18

Transportation With Additional Help

Home Instead Senior Care Page 19

Alternative Transportation System (ATS)

1. ADA Transportation Service

Fairview Heights residents who are certified as ADA eligible may qualify for the ADA Transportation Service via ATS (the Alternative Transportation System). This is a curb-to-curb transportation service.

For Assistance in Applying for
Certification of ADA Eligibility:

LINC (Living Independently Now Center of Southern Illinois)
Monday – Thursday 8:00 AM – 5:00 PM

Swansea, IL 62226

Phone: (618) 235-9988

TTY: (618) 235-0451

Video Phone: (618) 310-0054

<http://www.lincinc.org>

The ADA Transportation Service operates on the same schedule as MetroBus and MetroLink. *ADA eligible residents must live within ¾ mile from a MetroBus line or a MetroLink station. **Service can be utilized anywhere within the service area for any reason.***

How Do I Apply for this ADA Service?

Pre-registration for this service for eligible residents is required through LINC by phone at (618) 235-9988. Once registered, reservations must be made in 1-5 days in advance and can be made by phone 7 days a week at (618) 239-0749 or by e-mail at atsreservations@swic.edu.

The cost per ride is \$4 per trip (exact change required) or a 10-trip booklet may be purchased for \$28 (exact change or check required) which brings each trip to \$2.80.

Tickets can also be purchased at:

ATS Office
Belleville MetroLink Station Plaza
718 Scheel Street, Suite C
Belleville, IL, 62220

All riders must have a picture I.D. A maximum of 2 guests per trip are allowed at the cash fare rate. Personal Care Attendants ride for free for qualified ADA customers.

**For ADA Travel Outside of the
MetroLink/MetroBus Service Area:**

**Transfer service outside of the MetroLink or
MetroBus service area is available.
For ADA transportation service outside of the
Metro service area, contact:**

ACT

(Madison County)

(618) 931-7433

<http://www.mct.org/paratransit/paratransit.aspx>

Metro Call-A-Ride

(St. Louis)

(314) 652-3617

<http://www.metrostlouis.org/metro-call-a-ride/>

*To find out more information on the ADA
Transportation Service through ATS, please visit
their website at <http://www.swic.edu/ATS/>.*

Mass Transit (MetroLink/Metro Bus)

1. St. Clair County Transit District Senior Pass

Fairview Heights residents who are **65** years of age or older are eligible for a **free** Senior Pass issued by the St. Clair County Transit District. A Senior Pass allows the Pass holder to ride the MetroLink and MetroBus **anywhere** on the fixed Metro routes **for free within St. Clair County and St. Louis County**. You must have your Senior Pass on you at all times when riding the MetroLink or MetroBus.

How Do I Apply for a Senior Pass?

To apply for a Senior Pass, please visit 27 North Illinois Street in Belleville, across from the St. Clair County Courthouse, between the hours of 9 AM – 3PM on the **first and third Wednesdays** of every month. The entrance is at the rear of the building.

For more information about obtaining a free Senior Pass, please call the St. Clair County Transit District office at (618) 628-8090 or visit their website at http://www.scctd.org/Passes_SCCTD.html.

2. St. Clair County Transit District Circuit Breaker Pass

The Circuit Breaker Pass is issued by the St. Clair County Transit District and is available to Fairview Heights residents who qualify for the Benefit Access Program through the Illinois Department on Aging. This Pass allows the Pass holder to ride **only** in Illinois for free. **This pass is not valid for MetroLink or MetroBus travel to St. Louis.**

How Do I Apply for a Circuit Breaker Pass?

To determine whether you are eligible for a free Circuit Breaker Pass, you must first fill out a Benefit Access Program Application online at <https://www.illinois.gov/aging/BenefitsAccess/Pages/default.aspx> or by calling the Illinois Department on Aging at (800) 252-8966. **Paper applications are not available.** Please have your social security card when filling out your application.

To find out more specific requirements on eligibility for the Benefits Access Program, please visit the Frequently Asked Questions on the Illinois Department of Aging website at <https://www.illinois.gov/aging/BenefitsAccess/Pages/Eligibility%20and%20Frequently-Asked-Questions.aspx>.

Overall eligibility is determined by age, type of disability (if applicable), residency, and income. Please note – *determining eligibility for the Benefit Access Program can take up to 8 weeks.*

For Assistance with Applying for the Benefits Access Program:

If you require assistance with applying for the Benefits Access Program to ultimately obtain a Circuit Breaker Pass from the St. Clair County Transit District, please contact one of the following agencies:

AgeSmart Community

Resources

2365 Country Road
Belleville, IL 62221
(618) 222-2561

E-mail: jpaeth@AgeSmart.org
<http://www.AgeSmart.org>

Programs and Services for

Older Persons (PSOP)

201 North Church
Belleville, IL 62220
(618) 234-4410

<http://www.swic.edu/psop>

Once your Benefit Access Program application is approved through the Illinois Department on Aging, you will be provided with a certificate of eligibility which you will need to take with you to apply for the Circuit Breaker Pass. To apply for the Circuit Breaker Pass, please visit 27 North Illinois Street in Belleville, across

from the St. Clair County Courthouse, between the hours of 9 AM – 3PM on the **first and third Wednesdays** of every month. The entrance is at the rear of the building.

The Circuit Breaker Pass is valid **for two years** and starts at the time that your Benefits Access Program application is approved. *You may file for the Benefits Access Program again 90 days prior to your current Circuit Breaker Pass expiring.*

For more information on obtaining a Circuit Breaker Pass, please call the St. Clair County Transit District at (618) 628-8090 or visit their website at http://www.scctd.org/Passes_SCCTD.html.

3. Reduced Fare MetroLink/MetroBus Passes

For senior and/or residents with disabilities who do not qualify for the free Senior Pass and/or Circuit Breaker Pass listed above through the St. Clair County Transit District, reduced fare passes may be available through Metro. Residents who are 65 or older, have a disability, and/or have a valid Medicare ID may be eligible for the Reduced Fare Program.

Reduced Fare Senior Passes

For senior residents who do not qualify for the free Senior Pass and/or Circuit Breaker Pass, reduced fare

passes may be available. A Senior Reduced Fare Permit allows residents who are 65 and older to ride the MetroLink and MetroBus for half price. These reduced fare passes are issued by Metro.

To find out more information about the Reduced Fare Senior Program, you can visit their website at <https://www.metrostlouis.org/reduced-fare-program/> or call at (314) 982-1495.

Reduced Fare Passes for Individuals with Disabilities

For residents with disabilities who do not qualify for the free Senior Pass and/or Circuit Breaker Pass through the St. Clair County Transit District may be eligible for reduced fare passes. **The ADA department at Metro determines eligibility for reduced fares.** *These passes are not available through the St. Clair County Transit District.*

To find out more information about the reduced fare passes for individuals with disabilities, you must contact the Metro ADA Services Department at (314) 982-1510 for more information.

Additional Metro Online Resources

Metro Website Homepage

<https://www.metrostlouis.org/>

Metro Systems and Route Maps

<https://www.metrostlouis.org/system-maps/>

Metro: How to Ride

<https://www.metrostlouis.org/how-to-ride/>

Metro: Fares & Passes

<https://www.metrostlouis.org/fares-and-passes/>

St. Clair County Transit District

<http://www.scctd.org/index.html>

Metro ADA Services

<https://www.metrostlouis.org/accessibility/ada-services/>

Medical Transportation

All of the following medical transportation agencies utilize First Transit for approval of medical transportation for clients who wish to use their Illinois Medicaid ID for medical transportation payment.

1. A1 Medical Car Service

Fairview Heights residents who have a valid Illinois Medicaid card and need medical transport to and from a metro-east or St. Louis **Medicaid provider** may be eligible for transport via the A1 Medical Car Service. *Self pay options are limited and are on a case by case basis.*

Residents must be ambulatory (vehicles have no wheelchair access). This service is door-to-door and the driver will help assist into and out of the vehicle.

How Do I Arrange for Transportation?

To arrange for a ride for the first visit, ***you must contact First Transit to register and obtain prior approval through your Medicaid insurance.*** First Transit can be reached at (877) 725-0569.

For detailed instructions on how to initiate the pre-approval process via

First Transit, visit their quick guide at:

https://www.illinois.gov/hfs/SiteCollectionDocuments/First_Transit_Trip_Request_%20Instructions.pdf.

Once you receive approval and reference number from First Transit, contact A1 Medical Car Service at (618) 293-0023 and provide your reference number from First Transit to schedule your first ride.

After the first ride, rides can be arranged directly through A1 Med Car Service. Hours for transportation start as early as 4 AM and go until 4:30-5 pm.

To find out more information, please contact:

A1 Medical Car Services

6400 W Main St, Suite 1F

Belleville, IL 62223-3806

(618) 293-0023

2. Client First Medical Transportation

Client First Medical Transportation is a curb-to-curb service for medical transportation. This service travels to St. Louis, throughout St. Clair County and into Madison County. Vehicles are equipped for wheelchair access. An aid is recommended to clients who need assistance getting to and from the vehicle.

How Do I Arrange for Transportation?

If you have Medicaid: Client First Medical Transportation accepts clients with a valid Illinois Medicaid ID. ***You will first need to call Client First at (618) 293-1710 to speak with an advocate to make sure transportation can be accommodated in advance due to limited scheduling.***

After confirming First Client can meet your needs, please call First Transit at (877) 725-0569 to obtain pre-approval and a reference number to provide to Client First.

For detailed instructions on how to initiate the pre-approval process via First Transit, visit their quick guide at

[https://www.illinois.gov/hfs/SiteCollectionDocuments/First Transit Trip Request %20Instructions.pdf](https://www.illinois.gov/hfs/SiteCollectionDocuments/First%20Transit%20Trip%20Request%20Instructions.pdf).

Once you receive your reference number from First Transit, please contact Client First again to schedule your transportation.

If you are self pay: Payment is due at the time of service to the driver. One-way medical trips are a \$20 service fee + \$2.00 per mile. If an aid rides with a client, the fee is \$4.00 per one-way. Any round trip would be \$40

service fee + \$2.00 per mile, and the aid fee would be \$8.00.

Client First Medical Transportation starts transporting as early as 5 AM – 6 PM Monday-Saturday. Saturday hours may be shorter.

To find out more information, please contact:

Client First Medical Transportation

10400 W Main St.
Belleville, IL 62223
(618) 293-1710

3. Helping Hands, Inc. Medical Car Service

Helping Hands, Inc. offers a door-to-door medical transportation service with wheelchair accessible vehicles. This medical transportation service **will** travel to St. Louis. While there are not set hours for transportation, they typically will operate through 7 pm depending on the client's needs.

Helping Hands Medical Car Service offers insurance pay and self-pay options.

How Do I Arrange for Transportation?

If you are insurance pay: Helping Hands Medical Car Service participates with Medicaid, Molina, Meridian,

Harmony, some Medicare replacement plans such as Essence, and various secondary insurances. Insurance pay does require pre-approval via First Transit prior to arranging transportation with Helping Hands. First Transit can be reached at (877) 725-0569. If approved, First Transit will provide you with a reference number. Please then call Helping Hands at (618) 239-9900 and provide them with your reference number from First Transit to arrange for medical transportation.

For detailed instructions on how to initiate the pre-approval process via First Transit, including the type of information you will be asked, visit their quick guide at [https://www.illinois.gov/hfs/SiteCollectionDocuments/First Transit Trip Request %20Instructions.pdf](https://www.illinois.gov/hfs/SiteCollectionDocuments/FirstTransitTripRequest%20Instructions.pdf).

If you are self pay: You may contact Helping Hands directly at (618) 239-9900. The cost for residents who need wheelchair accessibility is \$1.75 + a \$40 service fee (round trip). For residents who do not require wheelchair access, the cost is \$1.65 per mile + a \$30 service fee round trip. You may pay at the time of service or can be billed.

To find out more information, please contact Helping Hands directly:

Helping Hands Medical Transportation

2125 South Belt West

Belleville, IL 62226

(618) 239-3300

What Will First Transit Ask Me During the Pre-Approval Process?

When you call First Transit to obtain pre-approval for your medical transportation, you will be asked:

- Your name
- May need to get your “OK” to talk with the person calling for you (if applicable)
- Your pick-up address and phone number
- Your Medicaid ID# (9 digit recipient identification number)
- The general reason for your doctor’s visit
- The name of the office/clinic/hospital where you are going
- The name of the doctor you will be seeing
- The address and phone number where you are going
- The appointment date and time
- If there are medical or non-medical reasons why you cannot use public or other transportation
- If you use a walker, wheelchair, or cane
- If you can travel by yourself

Transportation With Home Help

Home Instead Senior Care

Home Instead Senior Care is available to assist ambulatory seniors who are still independent may live at home, but still need transportation assistance in addition to extra help with tasks such as assistance with getting dressed, conveying prescription changes and filling out paperwork at a doctor's office, or helping with grocery shopping.

A caregiver will come out to the residence ahead of time to evaluate the individual needs and discuss type of care needed.

Please note – the travel distance allowed (such as traveling to St. Louis) depends on the individual caregiver.

Home Instead Senior Care offers private pay at \$20 an hour for **a minimum of 3 hours**. *This service is for individuals who require more than just basic transportation needs and would like a caregiver to assist them.* Caregivers are available to fit your schedule. Contact their office 24 hours a day, 7 days a week at (618) 234-7640 to discuss your options.

To find out more information, please contact:

Home Instead Senior Care

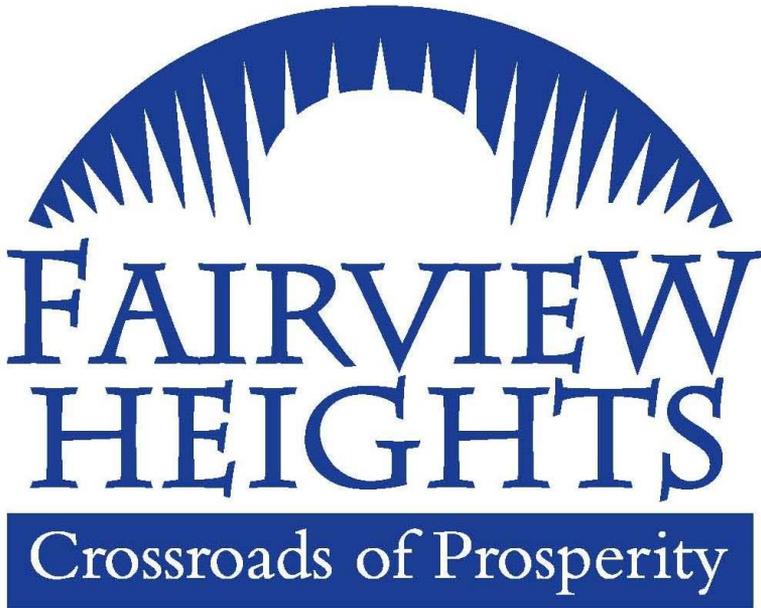
2231 Country Road

Belleville, IL 62221

(618) 234-7640

<https://www.homeinstead.com/299/home-care-services/senior-care/transportation>

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